

Job Description

Position: Beautician
Department: Spa
Immediate superior: Spa Manager

Responsibilities

- (1) Responsible for smooth service and workflow operations in his/her assigned area within the Spa on board
- (2) Professional performance of all treatments offered
- (3) Responsible for all assigned beauty appointments
- (4) Strict adherence to all relevant hygiene (HACCP), safety and environmental regulations in his/her assigned area
- (5) Careful handling of all equipment and machinery
- (6) Cleaning of the assigned work area, including the Pantry
- (7) Close cooperation with superiors and colleagues
- (8) Coordination and keep a log of the beauty appointments within the Spa
- (9) Always available as contact for passengers regarding consulting, sales promotion, complaints and suggestions, including welcoming new passengers in the salon
- (10) Organising sales promotion for the salon
- (11) Compilation of the requested voyage reports
- (12) Familiarisation and training of newly signed-on Beauticians
- (13) Invoicing
- (14) Coordination of orders, inspection of incoming goods, inventories

Qualifications / Experience

- Qualified, officially recognised training as a Beautician, ideally with additional expertise as a make-up artist
- Minimum 2 years of relevant work experience
- Experience in managing complaints, living up to service
- Good educational background
- Very good knowledge of high level spa and beauty products
- Very good knowledge of the German language (written + spoken)
- Good knowledge of the English language (written + spoken)

Position requirements

- Minimum age: legal age
- Flexible, trustworthy, efficient, reliable, able to work under pressure
- cost and quality awareness
- Team player
- Respectful, friendly and professional conduct towards passengers and crew
- Integrity
- Good manners, well-groomed appearance

Area of responsibility / authority

Competent specialist in his/her assigned area of service within the Spa.

Deputy in case of absence

Another Beautician